

Fact Sheet

Corporate Profile SPRINGBOARD[®] Nonprofit Consumer Credit Management is a 501(c)(3) nonprofit organization founded in 1974 as Consumer Credit Counseling Service of the Inland Empire (CCCS-IE) for the purpose of providing personal financial education and counseling to individuals and families. The agency offers personal financial education and assistance with credit counseling, housing counseling, debt and money management through educational programs and confidential counseling. As the agency expanded beyond the geographic borders of the Inland Empire, a name change to SPRINGBOARD[®] occurred to reflect the agency's national presence. The agency offers nationwide telephone counseling services and has locations in California, Arizona, Nevada, New Mexico and Texas for in-person counseling sessions. SPRINGBOARD[®] has touched more than 2.4 million lives in their history.

Credentials SPRINGBOARD[®] is accredited by the Council on Accreditation (COA), signifying the highest standards for agency governance, fiscal integrity, counselor certification and service delivery policies. The agency provides pre-bankruptcy counseling and debtor education as mandated by the bankruptcy reform law. SPRINGBOARD[®] is certified by the U.S. Department of Housing and Urban Development (HUD) as a comprehensive housing agency and recognized by the National Foundation for Consumer Credit Counseling (NFCC) and the Association of Independent Consumer Credit Counseling Agencies (AICCCA).

Mission Statement Our people improve the lives and financial well-being of individuals and families by providing quality financial education and counseling.

Offices

Headquarters: 4351 Latham Street
Riverside, CA 92501
1.800.947.3752
www.credit.org

Arizona: Maricopa County

California: Los Angeles County, Riverside County, San Bernardino County, and San Diego County

Nevada: Clark County

New Mexico: Bernalillo County

Texas: Bexar County

Core Services

Financial Education – Springboard offers seminars, workshops and educational materials on topics such as budgeting and money management, identity theft, and understanding credit. Materials for many of Springboard's workshops are available by contacting the education department or as downloads from Springboard's website.

Credit and Debt Counseling – Springboard's certified consumer credit counselors will discuss financial situations, help consumers understand what may cause financial stress and help consumers create a personalized budget, an action plan and provide options that will help consumers manage finances more effectively.

Debt Management Plans – Springboard offers debt repayment through debt management plans. For individuals who use this option, Springboard works with creditors to reduce costs and repay debt through one monthly payment.

Bankruptcy Pre-petition Credit Counseling and Budget Briefing – Springboard provides budget and credit counseling (and a certificate of completion as mandated by the bankruptcy reform law) for those who consider filing for bankruptcy.

Bankruptcy Pre-discharge Personal Financial Management Instructional Course – Springboard provides financial education and instruction (and a certificate of completion as mandated by the bankruptcy reform law) for those completing their bankruptcy discharge.

Housing Counseling – Springboard is a HUD-approved housing counseling agency. Springboard provides homebuyer education seminars, counseling for foreclosure prevention, landlord/tenant counseling, post homebuyer education and reverse mortgages.

For additional information contact: Sheri Stuart, Senior Communications Specialist
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